



© 2007 InterSwitch Ltd. All rights reserved.

WebPAY Response Codes

Introduction

This document will help you understand the responses you will be receiving from WebPAY.

Response Codes from WebPAY

RSPCODE RSP DESCRIPTION

00	Approved or completed successfully
01	Refer to card issuer
02	Refer to card issuer, special condition
03	Invalid merchant
04	Pick-up card
05	Do not honor
06	Error
07	Pick-up card, special condition
08	Honor with identification
09	Request in progress
10	Approved, partial
11	Approved, VIP
12	Invalid transaction
13	Invalid amount
14	Invalid card number
15	No such issuer
16	Approved, update track 3
17	Customer cancellation
18	Customer dispute
19	Re-enter transaction
20	Invalid response
21	No action taken
22	Suspected malfunction



- 23 Unacceptable transaction fee
- 24 File update not supported
- 25 Unable to locate record
- 26 Duplicate record
- 27 File update field edit error
- 28 File update file locked
- 29 File update failed
- 30 Format error
- 31 Bank not supported
- 32 Completed partially
- 33 Expired card, pick-up
- 34 Suspected fraud, pick-up
- 35 Contact acquirer, pick-up
- 36 Restricted card, pick-up
- 37 Call acquirer security, pick-up
- 38 PIN tries exceeded, pick-up
- 39 No credit account
- 40 Function not supported
- 41 Lost card, pick-up
- 42 No universal account
- 43 Stolen card, pick-up
- 44 No investment account
- 45 Account closed
- 46 Identification required
- 47 Identification cross-check required
- 51 Not sufficient funds
- 52 No check account
- 53 No savings account
- 54 Expired card
- 55 Incorrect PIN
- 56 No card record
- 57 Transaction not permitted to cardholder
- 58 Transaction not permitted on terminal
- 59 Suspected fraud
- 60 Contact acquirer
- 61 Exceeds withdrawal limit
- 62 Restricted card
- 63 Security violation
- 64 Original amount incorrect



65	Exceeds withdrawal frequency
66	Call acquirer security
67	Hard capture
68	Response received too late
69	Advice received too late
75	PIN tries exceeded
76	Reserved for future Postilion use
77	Intervene, bank approval required
78	Intervene, bank approval required for partial amount
90	Cut-off in progress
91	Issuer or switch inoperative
92	Routing error
93	Violation of law
94	Duplicate transaction
95	Reconcile error
96	System malfunction
97	Reserved for future Postilion use
98	Exceeds cash limit
W06	Application Error
W09	Request In Progress
W17	Customer Cancellation
W56	No Transaction Record
W57	Merchant Deactivation
W63	Security Violation
W94	Duplicate Transaction Ref
W150	Payment Session Expired
X00	Transaction could not be authorized. Please contact your bank or send an email to webpay.support@interswitchng.com
X01	Your Card has been Hotlisted. Please contact your bank
X02	Your Host IP Has been Hotlisted. Please contact your bank
X03	Exceeded Maximum Transaction Limit. Please contact your bank.
X04	Below Minimum Transaction Limit. Please contact your bank
X05	Exceeded Daily Transaction Limit. Please contact your bank

// A generic message is employed for all X-series codes. This message is "**Transaction could not be authorized. Please contact your bank or send an email to webpay.support@interswitchng.com**" You only get to see the actual response description for these codes when you query the Webservice as a website administrator.

// Please note the actual response descriptions for the X-series codes are for your consumption as a website administrator and are not meant to be displayed to the customer for any reason.